

JAMES K. NISHIMOTO DIRECTOR

CINDY S. INOUYE DEPUTY DIRECTOR

## STATE OF HAWAI'I DEPARTMENT OF HUMAN RESOURCES DEVELOPMENT

235 S BERETANIA STREET HONOLULU, HAWAI'I 96813-2437

August 7, 2015

TO:

**Directors and Deputy Directors** 

FROM:

James Nishimoto, Director

Department of Human Résources Development

SUBJECT: Acceptable Usage of Information Technology Resources

It has come to our attention that employees accessing the internet to access Netflix, Hulu, and other streaming media sites through their state assigned computers during work time. This memorandum is to remind all departments that in accordance with the Acceptable Usage of Information Technology Resources Policy and Procedure, DHRD Policy No. 103.001, use of the internet for downloading audio, video, and picture files is strictly prohibited unless they are work-related.

As noted in the policy, violations may result in immediate revocation or curtailment of computer usage, disciplinary action that may include discharge from employment, and/or civil and criminal liability.

Please ensure that all employees, including employees of attached agencies, are informed of this prohibition.

If there are any questions regarding the policy, please call David Keane, of my Information Systems Office, at 808-587-1172.

C: Departmental Personnel Officers

DAVID Y. IGE



TODD NACAPUY CHIEF INFORMATION OFFICER

## STATE OF HAWAI'I OFFICE OF INFORMATION MANAGEMENT AND TECHNOLOGY

P.O. BOX 119, HONOLULU, HAWAI'I 96810-0119 www.hawaii.gov/oimt OIMT-CORR 15.0105

August 11, 2015

**TO:** Chief Information Officers and IT Staff

(Executive, Legislative and Judicial Branches)

**FROM:** Todd Nacapuy, Chief Information Officer, State of Hawai'i

**SUBJECT**: Blocking of Media Streaming Services on the State Network

The State Network Team has identified the use of media streaming services as monopolizing a significant portion of our State's available Internet bandwidth. In order to preserve sufficient online access for State business, we will be immediately blocking video streaming services (including but not limited to Netflix and Hulu) on the State Network. YouTube and non-paid Flash media, which are currently used by several departments for communication and educational purposes, will remain accessible.

Pursuant to Department of Human Resources Development (DHRD) <u>Policy No. 103.001</u> (also referenced in attached DHRD memo dated August 10, 2015, "Acceptable Use of Information Technology Resources"), it is the duty of all Executive Branch employees to follow appropriate use guidelines and not waste IT resources, including deliberately performing acts that unfairly monopolize resources to the exclusion of others. Similar policies exist for Legislative and Judicial Branch staff.

The State has finite IT resources, and increasing these resources requires an investment of State funds that are also limited. There is significant cost to the State to increase Internet bandwidth. Further, using IT resources for non-State purposes adversely affects our collective performance of State business.

We ask for your immediate cooperation by sharing this memorandum with your respective department personnel. Should you have any questions, please email <u>oimt@hawaii.gov</u>. Mahalo for your kokua.

## Attachment (1)

c: Governor David Y. Ige
Senate President Ronald D. Kouchi
Speaker Joseph M. Souki
Chief Justice Mark E. Recktenwald
Chief of Staff Mike McCartney
Executive Branch Directors and Deputies
Security Operations Center